

# York Retail Managers How to Reduce the Cost of Claims



A York bulletin geared to the retail industry on simple things businesses in the sector can do to reduce the cost of their claims.

Even the best risk management practices cannot prevent all claims from occurring. At York, our job is to partner with you to reduce the cost and the impact of the claims that do occur. Our philosophy is “Pay what our clients owe, defend what they don’t.”

For any claim, quickly gathering and preserving accurate information is critical. Sharing these suggestions with your “front line” managers can make a significant difference in how our claims experts can investigate what happened, determine liability, assess damages, and decide whether the best course of action is to deny, settle, or...