Security Begins At The Front Desk



Security at a Hotel requires the participation and cooperation of everyone on Staff, not just Security Personnel. Front Desk personnel are a crucial part of the Security of your property. They are often the first line of defense and have perhaps the most visible role in spotting and preventing potential threats and reporting suspicious activity. Without vigilant Front Desk Staff, the Security of any property is at higher risk. This program is a great tool for training Front Desk Associates, Bell Staff or anyone working in, around or near your property’s lobby. Topics Include: Protecting Guest Privacy, Human Trafficking, Emergency Response, Key Control