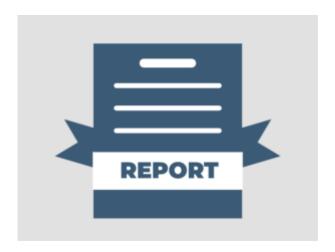
NCB Apartment Maintenance Manual



This manual and all associated forms or other materials are provided as general suggestions as to the contents of a policy and procedure manual for an affordable assisted living facility. They are meant only to provide general insight to assist a professional in creating manuals appropriate to the specific needs and circumstances of an individual facility. They are provided, "as-is," without warranty of any kind, either expressed or implied. Neither the Iowa Finance Authority, NCB Development Corporation, or Vista Senior Living, Inc., shall be liable to any person or entity with respect to any liability, loss, or damage caused or alleged to have been caused directly or indirectly by this product.