Managing Challenging Employees During the Pandemic



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Presenter: Alanna Twohey, Research Layer at Emond Harnden

Duration 60 Minutes

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About the Webinar

The second wave of the COVID-19 pandemic is now well underway, and employers are having to adjust to all types of new realities, from COVID-screening their workforce, to supervising employees who are working remotely, to covering last-minute absences when employees need to self-isolate. At the same time, however, some things never change: there will always be employees that are just plain difficult to manage. For tips and strategies on how to manage employees – and especially difficult ones – during these challenging times, please join Alanna Twohey of the labour and employment law firm Emond Harnden LLP for a webinar that will address the following topics:

- Handling a COVID-related work refusal
- Requests for childcare accommodation: separating “needs” from “wants”
- Managing attendance without doctor’s notes
- Ensuring productivity with a remote workforce
- Imposing discipline

About the Speaker

Alanna is a Research Lawyer who provides support to the other lawyers of the firm in all aspects of labour and employment law.

Alanna received a Bachelor of Arts from Brock University and an LL.B. from the University of Ottawa.

Alanna was called to the Bar in 2009. Prior to joining the firm, she articled and practiced at a management-side labour and employment law boutique in Ottawa. During that time, Alanna’s practice included providing advice and representation

to employers in both the public and private sectors. Alanna has significant and diverse experience with employment, labour, human rights and occupational health and safety matters in both the federal and provincial jurisdictions. She is also experienced in collective bargaining, having been exposed to a variety of bargaining issues, both as chief negotiator and in an advisory role.

Alanna is a member of the Ontario Bar Association.