

# Focus On: 8 Crucial Skills Supervisors Need to Have



## 1. Communication

Having excellent communication skills allows supervisors to speak with impact, whether it be off-the-cuff dialogue or brief updates to their team.

## 2. Conflict Resolution

A supervisor's ability to define and identify conflict styles, causes, and methods for handling conflict can improve the department's or organization's productivity.

## 3. Leadership

Supervisors with leadership skills help bring accountability to their teams by creating a supportive and motivating work environment.

## 4. Critical Thinking

A supervisor with critical thinking skills has the ability to develop a step-by-step process from targeting the problem to developing a solution.

## 5. Interpersonal Skills

Interpersonal skills enable an individual to develop highly effective teams that are built upon consensus, effective meetings, social style understanding and relationships.

## 6. Time and Priority Management

Supervisors with time and priority management skills can boost productivity and efficiency. It is ideal for supervisors to understand what is urgent and what is important.

## 7. Diversity and Generational Differences in the Workplace

Being aware of diversity issues helps supervisors appreciate the different experiences and places value on the impact it has on the workplace.

## 8. Problem Solving

A valuable supervisor is someone who not only knows how to take an issue and find the root of the real problem but also has a process for solving the problem in a structured manner.

You can read the full article here:

<https://www.yourerc.com/blog/post/8-crucial-soft-skills-supervisors-need-to-have.aspx>

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