Focus On: 8 Crucial Skills Supervisors Need to Have



1. Communication

Having excellent communication skills allows supervisors to speak with impact, whether it be off-the-cuff dialogue or brief updates to their team.

2. Conflict Resolution

A supervisor’s ability to define and identify conflict styles, causes, and methods for handling conflict can improve the department’s or organization’s productivity.

3. Leadership

Supervisors with leadership skills help bring accountability to their teams by creating a supportive and motivating work environment.

4. Critical Thinking

A supervisor with critical thinking skills has the ability to develop a step-by-step process from targeting the problem to developing a solution.

5. Interpersonal Skills

Interpersonal skills enable an individual to develop highly effective teams that are built upon consensus, effective meetings, social style understanding and relationships.

6. Time and Priority Management

Supervisors with time and priority management skills can boost productivity and efficiency. It is ideal for supervisors to understand what is urgent and what is important.

7. Diversity and Generational Differences in the Workplace

Being aware of diversity issues helps supervisors appreciate the different experiences and places value on the impact it has on the workplace.

8. Problem Solving

A valuable supervisor is someone who not only knows how to take an issue and find the root of the real problem but also has a process for solving the problem in a structured manner.

You can read the full article here: https://www.yourerc.com/blog/post/8-crucial-soft-skills-supervisors-need-to-have.aspx

